

Urban Exchange

9 Main St

Keene, NH 03431

603-357-8070

Thanks for voting us your #1 Consignment store

A message from the owner: "Thank you for choosing Urban Exchange as your consignment shop. We enjoy providing this service for you. We market, display, sell and create a "value" for something you no longer have a use for. My team provides the best service possible for both our consignors and our customers. Please respect their position and knowledge as they are ultimately the deciding factor in this service."

Consignment Agreement

All items are subject to this policy regardless of brand or consignor and without exception.

60 day Consignment Period

Items will be on consignment for **60 days** from the date of this agreement. Prices are determined by Urban Exchange and reflect current market value and demand. All items are subject to various sales and promotions and a specific consignor net is not expressed, implied or promised otherwise. It is the consignor's responsibility not to bring designer knock offs, counterfeit designer merchandise or items with missing buttons, stains, odors, holes, pills, alterations or any flaw that may be considered unsaleable. **Initial review of items may not reveal such flaws and any flawed items may be donated to charity or disposed of without notice.** Any repairs/maintenance made will be subject to fees applied to account regardless of sale of item.

We are happy to accept Off Season Items for you!

Sometimes an item may be more saleable and /or valuable if sold during a future season. If we consider an item to be "off season", we may post-date the item and put it in storage as a service to you. During their current season the 60 day consignment period starts when the items are brought back out for their season. **Post Dates are as follows: Spring/Summer 4/1, Fall 8/1, Winter 10/1.**

Consignor makes **40% of list price**

You may pick up any money on your account at any time

Proceeds may be taken in cash store credit or by check when requested. Proceeds are available immediately upon sale of items and equal 40% of the selling price less item fees and/or check fees. A list of sold items will be presented with your payment. A check fee is only applicable when mailing proceeds. An item fee is a small handling fee added to the list

price and does not affect your earnings. **It is the consignor's responsibility to collect proceeds within 6 months of the consignment period and proceeds left after 6 months will be forfeited and become store property.** It is the consignor's responsibility to update their address information and accounts without a current address will forfeit proceeds. Please call or stop to update your information or check the status of your account any time during business hours

You do NOT have to pick up unsold items

If you want unsold items back you may claim them during the final week of the consignment period. You must call 24 hrs in advance and pick up the items within 24 hours. If you do not pick them up within 24 hrs your items will be disposed of. We will not continue to "hold" your items after the 60 day consignment period. **Items left after the 60 day consignment period will be considered abandoned/donated/expired and become store property to be liquidated or disposed of at our discretion.** The consignor will not benefit from abandoned/donated/expired items and items may or may not be available for pick up after the consignment period

Authenticity of Merchandise and Legal Ownership

By submitting items for consignment, you (the consignor) state that the items are authentic. Any label or trademarked insignia, logo, design, authenticity information and/or embossing are authentic of the designer it represents to the full knowledge of the consignor. Urban Exchange may have an item authenticated by the respective designer whose name or logo appears on the item and any costs related to authentication will be assumed by the consignor regardless of results. **Urban Exchange reserves the right to remove alleged counterfeit items from the consignor's inventory and destroy said items without notifying the consignor.** In the event the consignor claims the item not to be counterfeit, the consignor holds Urban Exchange and it's affiliates harmless for any disposal of items that may have been mistakenly branded as counterfeit. Consignor assumes responsibility for any and all penalties, fines, fees or judgments for any issue arising in regards to sale of counterfeit merchandise.

Attempting to consign counterfeit or stolen merchandise may result in legal action.

Urban Exchange makes every effort to care for and sell every item consigned, however all items are left at the consignor's own risk. Consignor certifies ownership of the items with all rights to sell them or is acting with authority on behalf of the rightful owner. You the consignor guarantee to hold harmless Urban Exchange and it's affiliates of any loss or damages by any and all perils. This agreement supersedes any existing agreements and is subject to change without notice. Do not write in any additions or cross out any part of this agreement as Urban Exchange will not accept any changes to it. Urban Exchange and it's affiliates reserve the right to terminate any account not abiding by this agreement. Please call or stop by to check on your account anytime during business hours.

We will not notify you of the status of your account.

Once an item is put in storage it will not be accessible until its current season. Off season items will be stored at your own risk. If you are unsure of this, please hold on to them and bring them back to us.